**Title: *Data Center Manager***
**Location:** *Downtown Montreal, QC*

*About our Company:*

Cologix provides network and cloud neutral interconnection and colocation services in highly strategic and densely connected data centers.   We enable customers to scale their businesses rapidly and cost-effectively by delivering flexible space, reliable power, and dense cloud and network connectivity to customers in the carrier, cloud, content delivery, media, financial services and enterprise communities. Our customers have direct access to our local operations teams, which result in strong partnerships backed by exceptional operational support and unparalleled customer service. With 33+ Data centers in the United States and Canada, Cologix offers space, power, cooling, cross-connects and physical security for its customers. We are headquartered in Denver, Colorado and have data centers in Columbus, Dallas, Jacksonville, Lakeland, Minneapolis, Montreal, New Jersey, Toronto, Vancouver, and Ashburn where we provide local dedicated support teams for our colocation and interconnection customers.  Our company is backed by one of the largest North American Infrastructure funds and we have huge growth ambitions.

*About the Position:*

The Data Center Manager is responsible for managing the team of technical staff to install customer space, power and interconnection services, in a 24X365 critical infrastructure. This individual will also be responsible for developing and implementing goals, objectives, and priorities; analyzing data and developing solutions regarding administrative, organizational and operational problems.

*What you do daily:*

- Oversee that all procedures and policies are enforced
- Ensure that best practices are adhered to in areas of power, cooling, labeling, data cabling. Conforms to TIA-942 and BICSI standards
- Validate that requests are handled in a timely manner and documented in the ticketing system
- Maintain detailed and up to date site documentation such as floor/cabinet layout, electrical panel inventory, etc.
- Be accountable for all interconnection services including installation, restoration, and maintenance of Meet Me Rooms, fiber optic cabling, fiber optic patch panels, CAT 6A STP cabling, CAT6A patch panels, MDFS, IDFS, and customer fiber optic and copper cross connects.
- Coordinate with multiple vendors for data cabling, cage builds, cabinet purchases etc.

- Be responsible for the installation and maintenance of all mechanical, electrical, security and fire systems and of passive DWDM systems, metro fiber optic cable systems and MPLS routers and switches.
- Manage and track capacity such as cabinet/space allocations, UPS and cooling plants loads
- Plan new customer installs including cage designs, cabinet assignments, power provisioning etc.
- Participate in the change management process to approve facilities maintenance tasks/MOPS
- Participate in regular facilities audits
- Manage to Cologix performance metrics and participate in Operational Reviews to achieve industry leading SLAs
- Participate in pre-sales tours and solutions designs for prospective customers
- Maintain high cleanliness standards throughout the Datacenter
- Evaluate overtime, shift-strategies and usage of contract employees.
- Evaluate plans and promote operational efficiency utilizing LEAN/Six Sigma methodologies to improve customer experience, SLAs, colocation facility uptime and network availability.
- Focus on power cost reduction opportunities.

*What makes you a good fit: Qualifications*

- 5+ years of experience
- Education Level: Bachelor's Degree required or equivalent experience
- Preference given to Engineering and Computer Science Degrees
- Good leadership and experience in supervising small teams
- Vast experience with Datacenter infrastructure such as generator, ATS, UPS, PDUs, Chillers, CRAC units, Dry Coolers, etc.
- Understanding of IT systems, Telecommunication equipment and cabling
- Ability to read and comprehend single line diagrams
- Excellent written and verbal communication skills in both French and English
- Microsoft Office software applications
- Trouble ticketing system, customer order, purchase order management, budgeting, and expense management
- Microsoft Project or other construction project management software

NOTE: *This job description is not intended to be all-inclusive. Employee may perform other related duties as negotiated to meet the ongoing needs of the organization.*

**Cologix is proud to be an Equal Opportunity Employer. Qualified applicants are considered for employment without regard to age, race, color, religion, sex, national origin, sexual orientation, gender identity, disability, or veteran status. If you need assistance in applying for any of our open positions, please contact us at recruiting@cologix.com or call 720-940-2551.**