



Title: Business Architect

Location: Remote (North America)

About our Company:

Cologix provides network and cloud neutral interconnection and colocation services in highly strategic and densely connected data centers. We enable customers to scale their businesses rapidly and cost-effectively by delivering flexible space, reliable power, and dense cloud and network connectivity to customers in the carrier, cloud, content delivery, media, financial services and enterprise communities. Our customers have direct access to our local operations teams, which result in strong partnerships backed by exceptional operational support and unparalleled customer service. With 33+ Data centers in the United States and Canada, Cologix offers space, power, cooling, cross-connects and physical security for its customers. We are headquartered in Denver, Colorado and have data centers in Columbus, Dallas, Jacksonville, Lakeland, Minneapolis, Montreal, New Jersey, Toronto, Vancouver, and Ashburn where we provide local dedicated support teams for our colocation and interconnection customers. Our company is backed by one of the largest North American Infrastructure funds and we have huge growth ambitions.

About the Position:

The Business Architect role is responsible for the implementation and ongoing support for business systems across various departments in the Cologix organization. You will partner with stakeholders to identify issues and opportunities for improvement within the systems and work to deliver solutions with the software to meet the needs of the business. This position will own multiple business processes across CRM and ERP in NetSuite. It will ensure that processes are implemented to take full advantage of NetSuite capabilities. This role offers a unique opportunity to be part of a progressive data center company and evolving technology organization. The ideal profile of this position calls for a flexible and well-rounded individual with operational and hands-on NetSuite solutioning experience. Someone who is self-motivated, detailed oriented, collaborative, and has strong customer relationship management skills is an ideal fit for this position.

This role reports to the Vice President of Business Architecture. The candidate must have a strong customer service orientation and continuous improvement mindset, have good judgement, be process oriented, analytical. Hands-on NetSuite experience is a must-have requirement.

What you do daily:

- Work with business leaders across various teams, including sales ops, operations, finance, human resources and product to evaluate processes and make recommendations to increase efficiency
- Work with development team to ensure requirements and functionalities are being met
- Prepare business requirements and create system design
- Oversee software configuration, testing, training and deployment
- Document and execute test scenarios and support UAT and issue remediation
- Keep system processes and procedures properly documented and updated
- Manage tasks related to CRM and ERP administration, improvements, upgrades and enhancements
- Assist in the integration process between various systems (NetSuite, Celigo, ACH, Riva, Tableau, etc.) within Cologix from requirements gathering to full implementation
- Provide ongoing maintenance and support for the NetSuite CRM and ERP system
- Identify and assist in managing any defects and change requests
- May perform other job-related duties as assigned

What makes you a good fit: (Qualifications)

Bachelors degree from an [Bachelor's degree from an accredited college or university preferred](#)

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- 3+ year of NetSuite experience
- NetSuite ERP and CRM hands-on experience
- Experience in data center industry preferred
- Experience supporting IT Systems across various business groups
- Experience planning and leading projects
- A desire to learn and be challenged
- Excellent verbal and written communication skills
- French language speaking a plus
- Proactive, well organized and detail oriented
- Excellent analytical and problem-solving skills
- Experience with defining requirements for complex customizations and integrations
- Knowledge of major business life-cycles in finance, sales and operations

NOTE: This job description is not intended to be all-inclusive. Employee may perform other related duties as negotiated to meet the ongoing needs of the organization.

Cologix is proud to be an Equal Opportunity Employer. Qualified applicants are considered for employment without regard to age, race, color, religion, sex, national origin, sexual orientation,

gender identity, disability, or veteran status. If you need assistance in applying for any of our open positions, please contact us at recruiting@cologix.com or call 720-940-2551.