Title: **Data Center Technician**
Location: **Drummondville, QC**

About our Company:

Cologix provides network and cloud neutral interconnection and colocation services in highly strategic and densely connected data centers.   We enable customers to scale their businesses rapidly and cost-effectively by delivering flexible space, reliable power, and dense cloud and network connectivity to customers in the carrier, cloud, content delivery, media, financial services and enterprise communities. Our customers have direct access to our local operations teams which result in strong partnerships backed by exceptional operational support and unparalleled customer service. With 29 Data centers in the United States and Canada, Cologix offers space, power, cooling, cross-connects and physical security for its customers. We are headquartered in Denver, Colorado and have data centers in Columbus (3), Dallas (2), Jacksonville (2), Lakeland (1), Minneapolis (3), Montreal (10), New Jersey (3), Toronto (2), and Vancouver (3) where we provide local dedicated support teams for our colocation and interconnection customers. Our company is backed by one of the largest North American Infrastructure funds and we have huge growth ambitions.

About the Position:

Do you have good knowledge of the telecommunications field and would you like to become a technician? If you are a versatile and resourceful person and like teamwork, this is a great opportunity for you to take on new challenges by joining our team in a fast-moving data center environment unique in Quebec.

Cologix is currently looking for a **Technician, Data Center Operations** for its **Drummondville** data center.

What you do daily:

- Assist in technical support for customers (Hands & Eyes services);
- Participate in the technical coverage of the data center installations;
- Install server cabinets and supervise the installation of electric outlets and cabling;
- Participate actively in a continuous training program on the data center installations (generators, UPS, RPP, PDU, CRAC, DCIM, biometric security, etc.);
- Perform daily visual inspections on major data center equipment;

- Monitor and manage equipment alarms from the surveillance system (DCIM);
- Update data center documentation (plans, instruction manuals and procedures);
- Ensure customers are following appropriate rules and proceedings;
- Perform data center daily and weekly maintenance of the technical areas (as needed);
- Willingness to enhance existing knowledge/skills;
- Must be available to work on a **12-hour shift (evening, night and on weekends);**
- Must be available to occasionally change working schedules for replacements of co-workers.

What makes you a good fit: (Qualifications)

- Overall knowledge of Data Center and telecommunications environment (an asset);
- Experience in network cabling (an asset);
- Must be able to be multi-tasked in a fast-paced environment;
- Customer focused attitude with some previous customer service experience;
- Ability to work in a team;
- Basic computer skills (an asset);
- **Bilingual (French/English intermediary) required**;
- CEGEP or vocational studies diploma or equivalent technical training (an asset).

NOTE: This job description is not intended to be all-inclusive. Employee may perform other related duties as negotiated to meet the ongoing needs of the organization.

Cologix is an Equal Opportunity Employer. Qualified applicants are considered for employment without regard to age, race, color, religion, sex, national origin, sexual orientation, disability, or veteran status.