

Cologix owns and operates a network neutral, class 5 hurricane rated building in Jacksonville, housing the leading enterprise grade data center and disaster recovery facility in Jacksonville. The site offers the fastest network route solutions available with 8+ carriers in addition to dark fiber connectivity to the Meet-Me-Room at 421 W. Church St. Jacksonville has a vibrant local economy and its most revered brands rely on Cologix to support their data center needs. Jacksonville is also gaining importance globally with multiple subsea cables landing in Jacksonville directly from Central and South America.

#### Jacksonville's Leading Enterprise Provider – Relentless Infrastructure

The Jacksonville facility is unsurpassed in space, power and network services, with the data center's key feature being redundancy. The power, network and security are all redundant with automatic backup systems to ensure maximum uptime.

#### The Top Connectivity Provider in Jacksonville

Cologix is your network neutral partner, providing customers with buying power and direct interconnection to 8+ unique networks in the company's on-site Meet-Me-Room (MMR) on top of access to the providers available at the JAX 1 data center via a dark fiber ring. In addition, Cologix brings the benefits of robust carrier and cloud provider choice to the enterprise environment offering unique cost, redundancy and scalability advantages.

### 24/7 Security

Cologix Jacksonville clients rest assured with badge and biometric checkpoints on all entrances and mission-critical areas, 24/7 manned security, turnstile mantraps and closed-circuit TV (CCTV). The Cologix data center has the following attestation reports: SOC 1, SOC 2, HIPAA and we are PCI compliant.

#### **Dynamic Customer Support**

All customers have direct and 24/7 access to geographically redundant live support, in addition to a web-based portal for online technical support ticket submissions. Local Cologix technicians also leverage the Cologix Command data center infrastructure management (DCIM) platform to continually monitor service to ensure business continuity, alerting customers with options when nearing capacity.

# **Tour the Data Center:**

4800 Spring Park Road Jacksonville, Florida 32207

To schedule, contact: <u>Sales@cologix.com</u> or +1.855.COLOGIX



#### **Quick Facts:**

- SOC 1 (SSAE18/ISAE3402) SOC 2, HIPAA, PCI DSS
- Custom cabinet & cage configurations
- 125,000 SQF
- Badge & biometric authenticated access
- Hyper reliable, redundant infrastructure (gens, UPS, cooling)
- Full 24x7 Live Support / NOC
- DR suites / offices on-site
- Easy access to enterprises throughout metro area
- Seismic zone O
- Category 5 hardened facility with reinforced walls, drop-down steel door barriers & honeycomb steel screens on the windows capable of stopping a 200 mph projectile

24 Network Neutral Data Centers Throughout North America

Columbus - Dallas - Jacksonville - Lakeland - Minneapolis - Montreal - New Jersey - Toronto - Vancouver





# SITE SPECIFICATIONS: JAX 2: 4800 Spring Park Road

# **Site Information**

Total Cologix Space:	125,000 SQF
Space Configurations:	Custom cabinet & cage configurations
Floor Type:	Raised floor

## **Site Structure**

Year Built:	1971
Renovated:	2009 & 2015
Number of Floors:	2
Structure Type:	Steel frame & brick
Exterior Type:	Brick
Building Rating:	Class 5 hurricane rated building
Seismic Rating:	Seismic Zone O
In Flood Plain:	No, outside 100 year zone

# **Security**

On-site Guards:	24/7 building & suite guards on-site
Man Traps:	Turnstile
Compliance Audits	SOC 1 (SSAE18/ISAE3402), SOC 2, HIPPA, PCI DSS
Closed-Circuit TV:	Yes
Customized Security:	Yes
Access:	Badge & biometric checkpoints on all entrances & mission-critical areas

## **Fire Protection**

Fire Protection:	VESDA
Fire Suppression:	Dual-interlocked pre-action dry pipe
Remotely Monitored:	Yes

# **Environmental Controls**

Cooling System:	Liebert
Cooling Type:	DX
Redundant:	N+1

# **Connectivity**

Meet-Me-Room:	Yes, Cologix controlled
Number of Networks:	8+ / Metro Connect to 30+ carriers
Network Neutral:	Yes
Fiber Entrance:	Dual with conduits from zero manhole
Metro Connect:	Yes, via dark fiber ring to 421 West Church Street Meet-Me-Room
Fiber Cross Connects:	Yes
Copper Cross Connects:	Yes

## **Power**

Uninterruptible Power Supply (UPS):	Mitsubishi & Pillar
Load Design:	200W/SQF, high density available
Configurations:	2N UPS, N+1 generator
Entrances:	2N
Automatic Transfer Switches (ATSs):	2N on each entrance
Backup Generators:	A) N+1, 1250 KVA B) 2 x 2 MW
Fuel Run-Time:	4 days with out of state distribution on reserve for 21 days

# **Site Utility**

Electric:	JEA
Power Feed Source:	2 x 3.75 MW entrances
Power from Substation:	2N
Water:	JEA

# **Customer Support**

Remote Hands:	Yes, 24/7
Customer Support:	+1.855.4IX.HELP (+1.855.449.4357),
	option 1
Local Support:	Support@Cologix.com
Local Phone:	+1.904.394.9633
Local Sales:	Sales@Cologix.com

